

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
Roundtree et al.

Application No.: 10/589,593

Confirmation No.: 9896

Filed: July 25, 2008

Art Unit: 2617

For: USER INTERFACE METHODS, SUCH AS  
FOR CUSTOMER SELF-SUPPORT ON A  
MOBILE DEVICE

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Examiner: S. M. D'Agosta

**RESPONSE TO RESTRICTION REQUIREMENT**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 25, 2010, please amend the application as reflected in the following listing of claims.

Amendments to the Claims begin on page 2.

Remarks begin on page 10.